

## QUALITY POLICY

**Integrated Solutions Angola Lda (ISA)** consistently designs, implements and maintains high-level technological solutions (data storage, virtualization, cloud and cyber security, and networks) as we strive to exceed the expectations of our customers.

As a starting point, our personnel are trained and certified by OEM (Original Equipment Manufacturers) for the products that make up our solutions portfolio.

We built on this with our internal Career Development Program (CDP) for practical training, aiming at long-term development of our professionals.

As trained professionals, we strictly follow the relevant and established safety and quality standards in the industry; and best practices in our operations.

We adhere to high standards of personal and professional integrity, as described in our code of ethics.

We commit to comply with the rules established with the statutory bodies that govern our business, tax obligations and the requirements established by the manufacturers of our products.

We are committed to the implementation, maintenance and continuous improvement of our quality management system, strictly complying with the requirements of ISO 9001: 2015.

The Quality Management System at ISA involves the entire organization (staff, managers and contractors); demanding high commitment as we actively seek to improve ourselves while striving for excellence.

Luanda, May 27, 2020.

Executive Director



13/6/2020  
Msuega Tese